



# Whatuwhiwhi TOP 10 Holiday Park

Welcome to Whatuwhiwhi, the most Northern Top 10 Park in New Zealand

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### **Guest Information**

#### **Reception Hours:**

Seasonal: Refer to our website.

#### **Accounts:**

All accounts MUST be paid in full on arrival. No refunds for early departure/late arrivals.

#### Departure:

10am on day of departure. If you wish to stay another night, please visit reception by 10am.

#### **Electrical Warrant:**

All vehicles connected to a power point must have a current electrical warrant. Power to tents must only connect with an isolating transformer which meets current electrical regulations.

#### Visitors:

All visitors MUST report to reception before entering the park. Visitors must depart by 9pm.

#### **Behaviour and Conduct:**

(Groups may be charged a behaviour bond).

- Reasonable behaviour and dress at all times.
- · No loud swearing or bad language.
- Management reserves the right to refuse admission to or remove from the holiday park any person who, in their opinion, does not conduct themselves in a decent and reasonable manner. No refund will be mαde in such circumstances.
- Consideration must be shown at all times to other guests.
- Loss or accidents are not the responsibility of management.
- No gang patches or gang insignia worn at all times.

#### Damage:

Please notify Reception of any damage to property. Guests may be charged for damage incurred.

#### **Dump Station:**

Campervans and caravans must use the Dump Station to dispose of grey water and waste.

#### Fridges:

All food in communal fridges to be named, dated, covered and removed before departure. These get check on a daily basis.

#### Playground:

Children under 12 years must be supervised at all times to ensure their safety.

#### Scooters, Skateboard & Bicycles:

The use of this equipment is allowed during daylight hours only and is limited to the flat areas of the park. Please keep your children from using skateboards & scooters on elevated areas as this can be very dangerous. Please keep this equipment clear from the main kitchen area. Helmets must be worn and children under 12 supervised.

#### **Quiet Time:**

STRICTLY BETWEEN 10.00pm and 7.30am. Ouiet time is strictly enforced at all times.

#### Smoking:

NO smoking or vaping in any units or grounds. Please use the Reserve Area. We have Gas enclosures all around the Park and the Gums camping area is very dry during Summer months.

#### Speed:

The speed limit within the Park is 5kph. Please respect this limit as pedestrians and children are always present.

#### **Recycling:**

We recycle glass, plastic, aluminium & tin cans, cardboard & paper. Please use our recycling stations located in the park.

#### Security:

The gate is pin controlled. Do not give your code to anyone else.

#### Pets:

Welcome at non-peak times and are subject to Park rules - a copy is available at Reception. Please let us know if you have a pet with you. Strictly no pets in buildings, Villas, Motels or House 33. Limited basic cabins are Pet Friendly.

#### **Boat Wash Area:**

This is for washing boats only. Please do not wash your car or trucks.

#### Water:

All our water comes from a bore and gets treated by a UV system. It is safe to drink, unless otherwise clearly marked.

#### Showers/Ablution Block:

These are free for guests. You must push the black button outside the cubicles to activate the hot water & the light before entering the shower cubicle. Refer to the front for the "Toilet Code".

